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| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
|---------------------|---------------|----------------------|-------------------------|------------------|
| 09/759,926 | 01/12/2001 | Stuart Berkowitz | 668437600003 | 2772 |
| 75 | 90 03/04/2005 | | EXAMINER | |
| John V. Biernacki | | | THOMAS | |
| Jones, Day, Rea | | | ART UNIT | PAPER NUMBER |
| North Point | venue | | 2145 | |
| Cleveland, OH 44114 | | | DATE MAILED: 03/04/2005 | |

Please find below and/or attached an Office communication concerning this application or proceeding.

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| | Application No. | Applicant(s) | α |
| | 09/759,926 | BERKOWITZ ET AL. | _ |
| Office Action Summary | Examiner | Art Unit | |
| | Thomas Duong | 2143 | _ |
| The MAILING DATE of this communication app Period for Reply | wars on the cover sheet wil | h the correspondence address - | |
| A SHORTENED STATUTORY PERIOD FOR REPL THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.1: after SIX (5) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a repl - If NO period for reply is specified above, the maximum statutory period v - Feiture to reply within the set or extended period for reply will, by statute Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b). | 36(a). In no event, however, may a re y within the statutory minimum of thirty will apply and will expire SIX (6) MONT a cause the application to become AB | ply be timely filed (30) days will be considered timely. THS from the mailing date of this communication ANDONED (35 U.S.C. § 133). | วก. |
| Status | | | |
| 1) Responsive to communication(s) filed on 12 Ja | anuary 2001. | | |
| 20,0 | action is non-final. | | |
| 3) Since this application is in condition for allowa | | | is |
| closed in accordance with the practice under £ | Ex parte Quayle, 1935 C.D. | . 11, 453 O.G. 213. | |
| Disposition of Clalms | , | | |
| 4) Claim(s) 1-34 is/are pending in the application | l _e | | |
| 4a) Of the above claim(s) is/are withdra | wn from consideration. | | |
| 5) Claim(s) is/are allowed. | | | |
| 6)⊠ Claim(s) <u>1-34</u> is/are rejected. | | | |
| 7) Claim(s) is/are objected to. | | | |
| 8) Claim(s) are subject to restriction and/o | r election requirement. | | |
| Application Papers | | | |
| 9) The specification is objected to by the Examine | | | |
| 10) The drawing(s) filed on 12 January 2001 is/are | | | |
| Applicant may not request that any objection to the | | | |
| Replacement drawing sheet(s) including the correct | | | (d). |
| 11) The oath or declaration is objected to by the Ex | kaminer. Note the attached | Office Action or form PTO-152. | |
| Priority under 35 U.S.C. § 119 | | | |
| 12) Acknowledgment is made of a claim for foreign | ı priority under 35 U.S.C. § | 119(a)-(d) or (f). | |
| a) ☐ All b) ☐ Some * c) ☐ None of: | | | |
| Certified copies of the priority document | ts have been received. | | |
| 2. Certified copies of the priority document | | | |
| Copies of the certified copies of the prior | | received in this National Stage | |
| application from the International Burea | | | |
| * See the attached detailed Office action for a list | of the certified copies not | received. | |
| | | | |
| Attachment(s) | A) [] harries a | ummanı (ÖTO 442) | |
|) Notice of References Cited (PTO-892) | Paper No(s | ummary (PTO-413) ://Mail Date | |
| 3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08) Paper No(syMail Date | 5) Notice of Ir 6) Other: | aformal Patent Application (PTO-152) —- | |

Paper No(s)/Mail Date _

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DETAILED ACTION

Drawings

The drawings are objected to because of misspelling in module 46 of figures 2 and 3. A proposed drawing correction or corrected drawings are required in reply to the Office action to avoid abandonment of the application. The objection to the drawings will not be held in abeyance.

Claim Rejections - 35 USC § 102

- 2. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:
 - A person shall be entitled to a patent unless -
 - (e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.
- Claims 1-34 are rejected under 35 U.S.C. 102(e) as being anticipated by Diamond et al. (US006252947B1).
- 4. With regard to *claims 1 and 20*, Diamond reference discloses,
 - receiving voice application data over the network regarding the voice
 applications, wherein the voice application data includes location data to indicate
 where the voice applications are located on the network; (Diamond, col.3, lines
 23-28; col.4, lines 35-41; Diamond teaches of receiving a voice data segment to
 be stored in a server for later retrieval and playback)

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storing in a database the voice application data in accordance with a
predetermined voice application taxonomy; (Diamond, col.3, lines 21-23; col.4,
lines 41-43; Diamond teaches of receiving a voice data segment to be stored in a
server for later retrieval and playback)

- receiving a request for a voice application based upon a user requiring a
 telephony service, wherein the request includes search criteria for selecting a
 voice application from the database; and (Diamond, col.3, lines 21-33; col.5, lines
 5-10; Diamond teaches of searching and retrieving a voice data segment for
 playback and to control scheduled functions within the system)
- retrieving from the database the location data of at least one voice application
 whose stored voice application data substantially satisfies the search criteria;
 wherein the voice application located at the retrieved location data is used to
 perform the user-requested telephony service. (Diamond, col.7, lines 18-22;
 col.50, lines 8-12; Diamond teaches of searching and retrieving a voice data
 segment for playback and scheduled functions based on a search criteria within
 the system)
- 5. With regard to claims 2-4, 11-12, 21-23 and 30, Diamond reference discloses,
 - receiving from a telephony server (CTI Server 710, Voice Server 124) telephony server attribute data, wherein the telephony server is an interface between the user (User Workstation 160) and the database (Voice storage 155); and (Diamond, col.5, lines 40-42, lines 46-60; modules 710, 124, 155 and 160, fig.1; Diamond teaches of CTI and Voice servers (both can perform certain telephony functions) disposed between the user and the database)

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retrieving from the database the location data of at least one voice application
whose voice application operational requirement data substantially satisfies the
telephony server attribute data. (Diamond, col.3, lines 21-33; col.5, lines 5-10;
 Diamond teaches of searching and retrieving a voice data segment for playback
and to control scheduled functions within the system)

- 6. With regard to claims 5-10 and 24-29, Diamond reference discloses,
 - wherein the voice applications are VoiceXML applications (Diamond, col.3, lines 21-33; col.5, lines 5-10; Diamond teaches of searching and retrieving a voice data segment for playback and to control scheduled functions within the system)
 - wherein the database is a relational database. (Diamond, col.5, lines 3-10;
 Diamond teaches of utilizing a Central Database Server)
- 7. With regard to claims 13-14 and 31-32, Diamond reference discloses,
 - providing the voice application data through a graphical user interface that is in data communication with the network. (Diamond, col.3, lines 33-35, lines 31-34;
 Diamond teaches of utilizing a graphical interface)
- 8. With regard to claims 15-19 and 33-34, Diamond reference discloses,
 - reviewing the voice application data to ensure accuracy of the voice application
 data. (Diamond, col.35, line 36 col.36, line 2; col.36, lines 3-9)
 - reviewing the voice application data to verify the location data of the voice applications on the network. (Diamond, col.35, line 36 – col.36, line 2; col.36, lines 3-9)

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Conclusion

- 9. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure:
 - Wactlar et al. (US005835667A)
 - Li et al. (US006397181B1)
 - Petkovic et al. (US006185527B1)
 - Stuart et al. (US006643622B2)
 - Pickering (US006704708B1)
 - Greenberg et al. (US006707811B2)
- 10. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Thomas Duong whose telephone number is 703/305-1886. The examiner can normally be reached on M-F 7:30AM 4:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, David A Wiley can be reached on 703/308-5221. The fax phone numbers for the organization where this application or proceeding is assigned are 703/872-9306 for regular communications and 703/872-9306 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703/305-3900.

Thomas Duong (AU2143)

June 1, 2004

DAMOWILEY SUPERVISORY PATENT EXAMINER TECHNOLOGY CENTER 2100